



Konsulado Hanlahat ng Pilipinas

Philippine Consulate General

Osaka-Kobe

NOTICE

The Philippine Consulate General Osaka-Kobe appeals for public understanding from passport applicants whose ePassports are not yet ready even after the six-week processing time has lapsed.

The Department of Foreign Affairs issued a statement regarding the delay in processing and release of ePassports due to technical adjustments caused by maintenance work and upgrades in the ePassport Personalization Center. This situation is further compounded by the seasonal increase in passport applications for travels during the summer season.

Passport applicants with immediate travel plans are informed of the following options:

1. **Eligibility for Extension of Validity of Current Passport.** Upon the approval of application for Passport Renewal, applicants become eligible to apply for Extension of Validity of the current passport. This one-time only, same-day procedure will extend the usefulness of the current passport, allowing the applicant to continue with travel plans and then pick-up the new ePassport upon their return. The new ePassport may be sent by mail, if requested, after the Consulate General receives the old passport for cancellation. Those who have applied for Passport Renewal and wish to avail of Passport Extension may present the accomplished extension form with one (1) recent 2x2 photo and processing fee of JPY1,940.00.
2. **Travel Document.** Those with Lost, Damaged or Cancelled Passports who have immediate travel to the Philippines may apply for a Travel Document allowing for one-way travel directly to the Philippines. Please present your travel itinerary, two (2) recent 4.5x3.5 cm photos and Travel Document Application Form to the Consulate General. A fee of JPY5,335.00 will apply.

Passport applicants who have no immediate travel plans may opt to keep the current Passport (Green or MRRP) uncanceled while the ePassport is being processed so that alternate options remain available. It must be noted, however, that in accordance with Republic Act 8239 or the Philippine Passport Law, the old passport must be presented for cancellation by the Consular Officer before the new ePassport can be released.

The DFA advises the public to apply for passports for at least twelve (12) weeks before their intended date of travel

The DFA requests the public's understanding for this situation. The DFA is committed to resolve these problems at the soonest possible time.

For additional information, the public may call the Philippine Consulate General in Osaka at telephone nos. 06-6910-7881 to 83, send an email to consulate@osakapcg.com or visit www.dfa.gov.ph.

Thank you very much.